Institution: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact Person: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. What is the number (*count)* of the student population within the last 10 years (2013 – 2023) that has “stopped out” of enrollment before completing a degree at your institution? We are defining “stopped out” for purposes of this survey as a student who has not been enrolled for more than two academic years.
2. Of that student population, what percentage has a remaining outstanding balance with your institution that would be required to be settled prior to re-enrollment at your institution?
3. What is the average amount of outstanding balances for this population in dollar amount?
4. What percentage of this population has a balance under $1,000?
5. Does your institution have a relationship with your foundation or other third-party source to provide any scholarship funding that would be available to cover any outstanding balance to help a student re-enroll?

YES \_\_\_\_

NO \_\_\_\_

1. Do your policies allow for payment plans to be established for outstanding balances in order for a student to enroll in a subsequent semester?

YES \_\_\_\_\_

NO \_\_\_\_\_

Please return this survey by email by March 1, 2024, to [smauck@osrhe.edu](mailto:smauck@osrhe.edu). Thank you.