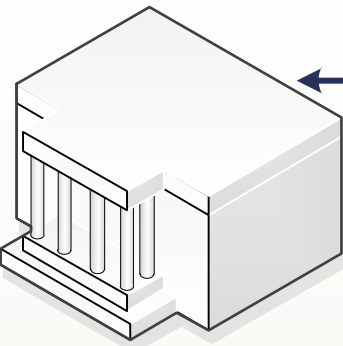


Education Institution Network

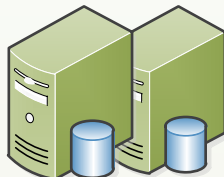
Desire2Learn Network

Connect to Remote Location via Client Preferred Method (VPN etc)

Once connected to customer network connect to customer application servers via RDP

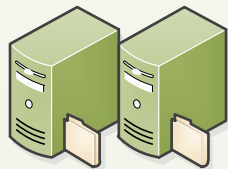


Database Cluster



Sufficient User to create/modify Desire2Learn SQL Database

File Server Cluster



Ability to UNC between Application Servers port 137

Application & Utility Servers Cluster

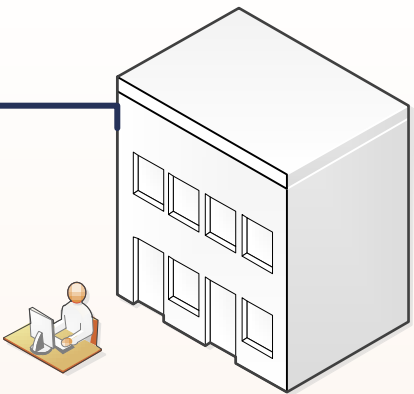


Ability to UNC between Application Servers port 137  
Powershell functionality between server, port 5985 and 5986 required for this functionality

Firewall



Connect to Desire2Learn ftp site to download updates using the ftp protocol and port 21  
Connect to Desire2Learn updates site via Http and port 80



Updates.desire2learn.com  
216.16.228.41

Keytool.valence.desire2learn.com  
107.20.158.110

Keytool Valence serves as a repository of available third party software which can be integrated with Desire2Learn platform. It also serves as a repository of authentication keys which the third party software uses to connect to Desire2Learn platform through an API. Currently Desire2Learn Web Services (D2LWS) handles the task of connectivity with third party software. Valence has been introduced at LE v9.4.0 and is going to phase out D2LWS in the next couple of releases. Therefore it is recommended to have a secured connection open to our Keytool Valence website to automatically authenticate and receive any updates of new support for third party software. (IP: 107.20.158.110, Port: 443)