

**There is a direct, positive correlation between local program success  
and the program's participation in national and statewide  
Main Street events and trainings.**

**Oklahoma Main Street Quality Assurance: 2020**

Oklahoma Main Street Program will measure a quality rating for the local Main Street Communities. Please remember the four **bold face** activities below are mandatory for all active Main Street programs in Oklahoma. The other eight activities are bonus opportunities to share information with other Oklahoma Main Street programs, provide feedback to the State Office, to attend educational sessions and to support the overall Main Street quality in Oklahoma. **ALL TRAININGS, WEBINARS, AND LUNCHEONS MUST BE PRE-APPROVED FOR POINTS TO COUNT. \***

**Quality Assurance Activities**

1. Submission of competitive Main Street Award Nominations @ 1 Pt. each  
(Maximum of 10 points)
- 2. Attendance to the National Main Streets Conference @ 25 Pts.**
3. Attendance to the annual Oklahoma Main Street Banquet @ 5 Pts.
- 4. Attendance to the April Program Director / Volunteer Training @ 25 Pts.**
5. Submission of completed annual agreement & action plan by due date. @ 5 Pts.
6. Participation in the annual customer satisfaction survey @ 1 Pt. per survey  
(Maximum of 10 points)
- 7. Attendance to the August Program Director / Volunteer Training @ 25 pts.**
8. On-time submission of monthly reinvestment reports @ 5 pts. per month
- 9. Attendance to the November Program Director / Volunteer Training @ 25 Pts.**
10. Attendance to other approved\* conferences, seminars & trainings @ 5 Pts. per day.
11. Attendance to approved\* webinars pertaining to Main Street @ 1 Pt.  
(Maximum of 20 points)
12. Attendance to approved\* luncheons pertaining to Main Street @ 2 Pts.

Oklahoma Main Street Programs should achieve at least **125** points within the period of January through December 2020 to earn quality assurance. **If any mandatory training is missed, it MUST be made up but the makeup training is only worth 5 points.** The top 10 programs earning the most points will receive special recognition at the 2021 Annual OMSP Awards Banquet. Programs that fail to achieve at least 100 points will be placed on inactive status with all services suspended.