

Community Gift Cards

Join the Shop Local Movement!





Small Businesses Need Help

Small businesses = 99% of US businesses, 60M US jobs ½ of the private sector workforce

Hard hit by pandemic

1 in 3 were closed during the pandemic (src: Harvard University, Economic Tracker, June 2021) Suffering lasting effects of supply chain & personnel disruption

Struggling to compete

Long recovery time - 6 yrs. to recover from 2008-09 recession (src: McKinsey and Co.) Under-resourced to compete with national brands and ecommerce

Trend: Public-private partnerships to support the Shop Local Movement



Community Card Benefits: More Business for your Local Shops and Restaurants

Consumers buy them for birthdays, holidays, thank you's, etc. to show local support

Employers buy them for employee rewards, realtors for welcome gifts

- Usually in lieu of national brand gift cards
- These are incremental dollars for your small businesses, contributing to the local economy instead of going to large retailers and ecommerce

City governments, schools, and hospitals buy them to appreciate staff, teachers, and essential workers at various holidays

Bonus programs (e.g. Buy \$100 card, get a \$50 bonus card) triple the value of grant money

Incentivize consumer purchases and drive more foot traffic in stores

Cardholders typically spend 30% more than card value

51% try new places

Organizer gets data on who purchased cards and where they were spent to show value to merchants, city councils and other community members



How Community Cards Work

Digital gift cards that unite business, consumers and local merchants

Multi-use digital or printed gift card, lives on your phone, any value \$5 to \$250

You specify which merchants can participate and they "opt in"

Can be any number of different merchants in a community – no special equipment or integration required

Consumer-purchased cards do not expire

Bulk purchasers can benefit from no eDelivery fees

Yiftee provides customer support, security and fraud protection





Community Card Buyers

Employee Rewards, **Customer Appreciation**



Consumer Deals, Offers, Loyalty



Gifting



Fund Raising Schools, Non-profits



Bulk Purchase



Purchased online or in-office, delivered in email or print





ABOUT

BUSINESSES

EDUCATION

EVENTS

ACTIVITIES + SPORTS



Bonus Programs Support Local Businesses

Local employers, city, state & federal (ARPA) funding, professionals, community groups and others can sponsor a bonus gift program

Impact to local business is multiplied by consumers purchasing cards

eDelivery fee discounts available for bulk purchases



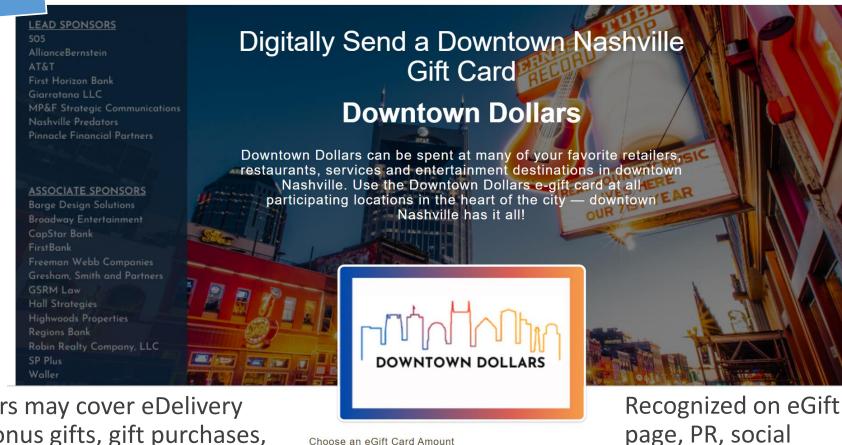


Recognizing Community Sponsors



How It Works Where Can I Use It? Check Balance

For Businesses



Sponsors may cover eDelivery fees, bonus gifts, gift purchases, marketing costs, etc.

CUSTOM \$25 \$50 \$100

page, PR, social media, website, etc.



Bonus Offers Sweeten the Pot (Optional)

Participating merchants can make Bonus Offers for people to use their Cards in their stores. This attracts people to buy the cards for self-use.



Multi-use, unique-to-this-gift digital MasterCard, redeemable only at participating merchants

MasterCard validates transaction

Any merchant that takes MasterCard can participate. Key in codes to redeem

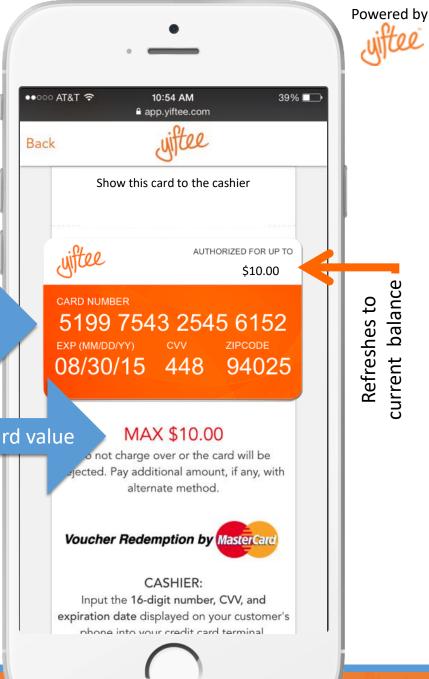
(like a phone order)

Do not exceed card value

Reconciled by normal MC bank. CNP interchange fees apply on redemption

No App required on phone

Yiftee sends monthly reminders





Simple to Deploy: No external hardware, terminals or integration

Buyer

Buys Community Card online or in office

Recipient

Spends Community
Card at Merchant

Merchant

Processes Community
Card as any other MC
transaction



Takes payment, holds payment in escrow



Customer presents digital or printed voucher in store, Merchant processes as CNP transaction



MasterCard bank pays Merchant, Yiftee pays MasterCard bank

Normal funds settlement for merchants; no funds transfer or liability for organizer; no fraud risk for merchants or organizer



How to Get Your Own Community Card

Custom branded to your community

- 1) Secure interest from buyers: residents, city gvmt, companies, realtors, schools, non-profits, hospitals, etc.
- 2) Secure interest from merchants; no cost other than credit card (CNP) processing fees paid on redemption



Optional: secure interest from sponsors to fund marketing programs

- 3) Yiftee will set up account then you upload list of participating merchants. They simply run an "Activation card" which is a \$0.10 Mastercard on their PoS to opt-in
- 4) Cost summary: \$1+5% of gift value "eDelivery fee" paid by gift sender at time of purchase. Periodic reminders to use will be sent when possible to gift recipient. Subject to local laws, Yiftee may apply inactivity fees after 12 months of no redemption activity. Gifts do not expire unless sent by a business as a promotion or award.



Summary: Community Cards Strengthen Communities

Simple to deploy, no hardware or integration, zero fraud risk

- Anyone that takes Mastercard can participate
- No backoffice administration needed
- Always available to consumers on their phones or printed

Large employers and organizations jumpstart gift sales

- Employee rewards, holiday gifts, welcome gifts, surveys, marketing, wellness...
- Fund raising campaigns with specific merchants who offer discounts
- Bulk card purchases made easy

No set-up costs, no monthly costs, \$1+5% eDelivery fee per card

You can get "sponsors" for the card like a local bank or ARPA funds to cover eDelivery fee, Buy-One-Get-One bonus gifts, marketing costs and/or charitable contributions



Who is Yiftee?

What we do: Community eGift cards and promotions bringing new revenue to small businesses in cities, towns, downtowns and main streets. Employers, professionals and consumers buy them to keep local dollars local.

Customers: 500+ communities, 15,500 merchants. Key partnerships with Mastercard, city gymts, chambers of commerce, downtowns, main streets.













Business model: Service is free to organizers and merchants. Yiftee is paid by card buyers who purchase cards to support their local businesses.

Launch date: December 2012 (Community Cards launched in 2018)

Location: Menlo Park, CA, customers nationwide

Services: Community cards, eGift cards, digital promotions, payment processing, security and end user customer and merchant support



Thank You!

Donna Novitsky, Yiftee CEO

donna@yiftee.com

Appendix: Merchant FAQ's

Q: Is there a deadline to participate?

A: We are planning a launch on ??? to introduce the Card to the community. Sign up before then so that you are a part of the launch program and get this incremental business.

Q: How do I process the eGift Card?

A: Process it as a credit card (not debit or gift card) and key in the transaction like a phone order. Mastercard will validate. Do not go over the value of the card or the transaction will be declined. If this happens, start over and charge equal or less than the card value.

Q: What if the purchase is for more than the eGift Card value?

A: Run the eGift Card for the remaining balance on the card, and ask the customer for a different form of payment to cover the rest of the transaction.

Q: What do I do if the eGift Card is 'declined'?

A: The transaction is declined if you try to redeem more than the value of the card, or if any of the redemption information is mis-typed. Start the transaction over with the correct value and info.

Q: Does the eGift Card function as a 'pre-paid' credit card regarding automatic tipping hold-backs?

A: No. It can be redeemed for the full value. We do not recommend allowing tipping on the card because it is a prepaid card.

Q: Since the eGift Card is like a Mastercard, can it be redeemed anywhere?

A: No. They can only be redeemed at participating locations.

Q: Is there a fee to purchase the eGift Card?

A: The gift sender pays \$1.00 plus 5% of the gift value. The gift recipient gets 100% of the gift value. The store is paid the full value of the card, less their normal card-not-present Mastercard fee.

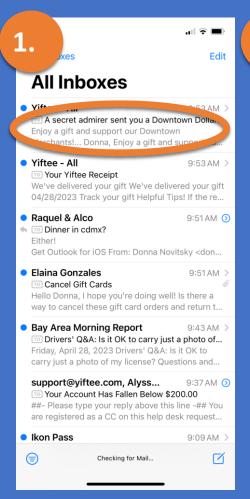
Q: Can the eGift Card be used more than once?

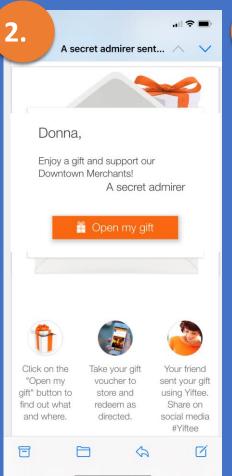
A: Yes. They are multi-use and the current balance and expiration date are always reflected on the digital voucher. Recipients receive monthly reminders to redeem.

Q: Can I apply a refund to the eGift Card?

A: Yes. Refunds can be applied to a valid (unexpired) card just as you would to a credit card.

Receive and Redeem eGifts by eMail









Sender is the "signature" on the gift so it's recognized

Usually a name but this gift was signed "A secret admirer"

Printed Gifts



R2,

For the visit to Pacifica!

SHOP PACIFICA \$5.18

CARD NUMBER 5199 7562 0921 8822

EXP (MM/YY) CW ZIPCODE 06/24 910 94025

\$50.00 at Pacifica, CA

Visit http://app.yiftee.com/gift-card/pacifica-ca-pacifica/locations for participating locations.

-- Yiftee

Scan with your mobile phone to take your gift on the go:



This printed voucher expires on June 30, 2024. However, the funds for the gift never expire. If your voucher has expired, you can get a new voucher with an updated expiration date and gift funds balance by going here:

https://app.yiftee.com/g/XTJKNGN

Need help? Contact Yiftee at **support@yiftee.com**. Inactivity fees may apply, see below.

Cashier Instructions

- This voucher works like a credit card but has a **maximum INITIAL value of \$5.18**. If the bill (including tip) is higher, split the bill in two and **only charge \$5.18** to the voucher or the remaining balance, whichever is less. **DO NOT USE VOUCHER FOR TIPS.** BE SURE TO CHECK YOUR REMAINING GIFT BALANCE AT www.yiftee.com BEFORE USING AS EACH USE OF THE VOUCHER WILL DEBIT THE AVAILABLE BALANCE.
- Manually enter the number (as if phone order): 5199 7562 0921 8822. Enter Expiration Date: 06/24. Enter CVV/CVC: 910
- If you need a billing address, use Yiftee, 325 Sharon Park Drive #215, Menlo Park, CA 94025

Unless prohibited by law, a \$3.00 fee will be deducted monthly from Voucher balance starting 1st day after 12 months of inactivity. Activity means any action resulting in a change in Voucher balance, other than fee imposition, or adjustment due to error or prior transaction reversal.

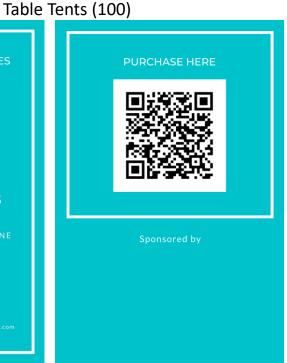
In Stores

Community Card Marketing Kit

Window Clings (100)







Consumer Takeaway Cards Distributed by Stores (5000)





Kit includes

- 100 window clings
- 100 table tents
- 5,000 business card size store handouts
- Customized with your
- Name, color, card, logo, QR code
- Can include sponsor logo if desired

Cost: \$500 delivered to your door

Yiftee Reports

Gifts Sold Report – names and emails of purchasers, card value, amount spent, with marketing rights to this data for the communities

Gifts Redeemed Report – transactions for each merchant (but no PII)

Transaction Report – details on all debits and credits in your account

Fees Report – details on fees paid by community card organizer

All reports can be exported to CSV for analysis

Gifts Sold Report (formatting is better in excel but you get the idea)

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Gifts Redeemed Report

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