## **Integration Update-Technology Centers combine May 11-13**

Over the last five months, Sallie Mae has been consolidating its loans and those of the former USA Group onto a single loan servicing system. We are pleased to announce that this project was completed this month. The next step in our integration is combining both technology centers into one location: Fishers, Indiana.

As a part of this process, all Web applications that access Sallie Mae's mainframe system for disbursement and servicing data, including applications such as Laureate®, wiredscholar.com<sup>TM</sup>, and all Internet Self-Service applications will be unavailable from 11:00 p.m. (EDST), Fri., May 11 to 11:00 p.m.(EDST), Sun., May 13. Files received through the File Transfer System via SallieNet will be held until normal processing resumes on Sunday.

It is important to note that guarantee and disbursement information that is accessed through NetWizard<sup>TM</sup> will be available during this time. However, servicing information will not be available through NetWizard.

Sallie Mae is committed to serving you and meeting your needs. We encourage you to contact our customer service professionals with productand service-related questions. If you are using Sallie Mae's suite of products, please call 888-2SCHOOL. If you are using USA Group's products and services, please call 800-824-7044.

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