



DHEC 251447 Circuit 10

July 8, 2013

Oklahoma State Regents for High Educ.  
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URGENT REMINDER REGARDING YOUR AT&T DIGITAL LINK LOCAL VOICE SERVICE  
**AS OF OCTOBER 31, 2013, AT&T WILL DISCONTINUE AT&T DIGITAL LINK SERVICE IN OKLAHOMA**

Dear AT&T Digital Link Customer:

It is urgent that you move forward and care for the capabilities that AT&T Digital Link (ADL) Service provides to your business in Oklahoma. AT&T values our relationship and wants to make sure the discontinuance of ADL service effective October 31, 2013 will not disrupt your business.

As you may recall, AT&T initially communicated these changes to your business in a letter dated February 8, 2013. Since then, AT&T moved forward with grandfathering the Service in Oklahoma as of March 15, 2013. Grandfathering means that for a short while you are able maintain your existing ADL Service at locations in Oklahoma but you are not able to add, change or move ADL Service within the state. The only ADL changes allowed are requests to port-out and remove the ADL Service.

It takes time to change local services, so it is essential that you determine other options to care for ADL functionality and move forward with implementing those alternatives as quickly as possible. If you have not already done so, begin immediately to work with your AT&T Account Team to consider alternative AT&T products and local service options. AT&T will discontinue providing ADL Service to service addresses in Oklahoma as of October 31, 2013, regardless of whether or not you have already taken any action to this effect. This change will not affect continued use of your facilities for long distance (LD) service and will not impact the other local service lines you purchased to obtain access to 911 emergency services.

**As a reminder: The removal of ADL Service from this location will not affect the completion of your outgoing local calls, but will affect the rate applicable to them.** Outgoing local calls can still route over AT&T facilities; however, once ADL is removed, calls that were previously rated as "local" with ADL will be considered "local toll" (intraLATA) calls and your business will be assessed the appropriate intraLATA usage charges. It is important that you understand calls to 911 service cannot be routed over the remaining AT&T long distance facilities.

**The following calls will be impacted if they are currently routed over your existing ADL facilities: calls made to toll-free numbers (originating toll-free), the ability to send calling party number, and inbound local calls your customers make to your location using the ADL telephone numbers (DID - direct inward dialed).** If applicable:

- For **originating toll-free** traffic, you will need to ensure adequate capacity exists on your other local service facilities and then contact your customer premises equipment (CPE) vendor to re-route these calls over those other local service's facilities.

(continued)

- For sending **calling party number** on outbound calls (used for outbound caller-id), if you have ISDN PRI LD facilities, you may be able to send calling party number using your CPE. If you have non-ISDN facilities, once ADL is removed, you will lose the ability to send calling party number. You should consider whether converting to ISDN facilities and using your CPE to send calling party number is an option.

- \* - ADL **telephone numbers** will be disconnected and **inbound calls** to those telephone numbers will not complete unless you change your local service and port your numbers prior to the ADL disconnect. In order to determine if you can retain your existing local phone numbers, you will need to work with AT&T (or another local service provider) to request a migration of these inbound numbers.

As a valued AT&T customer, it is our goal to support your networking and communication needs through this transition and beyond. If recent storms in Moore and Oklahoma City impacted your ADL locations and removing ADL service by October 31, 2013 presents a hardship to your business, please contact your AT&T Representative to see if we can help. If you have any questions, contact your AT&T Representative or the AT&T Customer Care Center using the toll-free billing inquiry number listed on your invoice (please refer to code OKADLDISC-STRM).

Sincerely,

AT&T Business Services

local { OKC → No Analog → Smart trunk 1st choice  
 { Analog → Super trunk 1st

long Distance 1st & only choice is Super trunk

Inbound Super trunk has access to international  
 Partition may want to remain that.

1, Identify & move DID

Toll free, local DID, Long Distance outbound

Please do not send inquiries or payments to the return address on this notice. If you have comments or questions, please contact AT&T Customer Service at the toll-free number on your bill. LG31057 - OK-M

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